



REGULATION

ARRIVAL:

The delivery of the rooms is provided from 3,00 p.m.; special requirements have to be agreed with the management. Upon arrival each guest must show a valid ID for registration and must provide the balance of the stay. Then will be delivered the keys of the rooms and shows the reserved services; guests are responsible for the keys they receive and should be returned upon departure.

DEPARTURE:

Rooms must be vacated by 10,00 a.m. on the departure date, unless other arrangements agreed with the management. When required it is possible to keep the luggage for the whole day and until the hour of departure in a closed room.

BREAKFAST:

breakfast is served in the common room (EOLO), between 8:00 and 10:00; food intolerances and allergies have to be reported in advance. Please be informed that all foods should be eaten during breakfast time; it isn't allowed to take them outside or eat out of the breakfast time.

RULES OF CONDUCT:

In the room the guests must be avoided behaviors, activities, games and using equipment that disturb other guests. Children must always be accompanied by an adult who will be responsible. For safety reasons it is not allowed to light ornamental candles and no other kind of "open flame"; It is also STRICTLY NO SMOKING in public areas and in the rooms. Any damage must be promptly reported to the management who will decide. In case of violations of these Regulations or behavior contrary to the most elementary rules of civil education it will be refused entry in house guest that caused it.

ROOMS:

all rooms are equipped with all the necessary: towels, blankets, pillows, etc .; for other needs please contact the Direction. Towels and bedding covers will be changed every four days and also the cleaning of the room. Faults and deficits caused by the client will be charged the same. People not registered and without permission will not stay in the rooms. It isn't allowed to prepare meals inside the rooms.

PETS:

In the rooms pets are not allowed.

BOOKING INFORMATION:

all reservations must always be confirmed by e-mail. Rates are given in the website dedicated to them. It is possible any replacements people but is necessary to notify it to the reception area.

RULES OF PAYMENT:

At the moment of the booking must be paid a deposit of 30% of the total by a bank transfer; it is also necessary to specify the reason of deposit: reservation for n°.... people, n° rooms.... from ... to ...for ...total days. The balance is due upon arrival in the structure.

CANCELLATIONS:

in the case of cancellation will be refunded the amount paid, as indicated in the website.